



**Liberty**  
**Insurance**



MA-MLT-BR-001-06-E

# AutoCare

Comprehensive car insurance  
that meets every vehicle need

**AUTO CARE**  
Bảo hiểm Xe Ô tô



## Economical fees, meeting all car insurance needs

Auto insurance is considered an essential shield for anyone who owns a valuable driver's property. Despite its popularity, not everyone makes the right choice when it comes to buying auto insurance. Currently, in the market, Liberty's comprehensive AutoCare insurance package is highly appreciated by customers for its advantages and optimal insurance benefits for customers.

### Benefits at a glance



The widest coverage, including water damage insurance



24/7 traffic assistance, free rescue up to 4 million VND/year



100% new genuine spare parts replacement without depreciation



Compensation 2 times/year for the same set of parts



Repair at garages meeting national standards

## Summary of Benefits We've got your needs covered

Insurance coverage	Cost conscious Minimum premium for insurance benefits	Optional coverage Great insurance benefits with flexible options	Comprehensive The most comprehensive car protection
Deductible	1 million VND	500,000 VND	500,000 VND
Total Damage	✓	✓	✓
Partial Damage	✓	✓	✓
Total Theft	✓	✓	✓
Roadside Assistance	✓	✓	✓
Hydraulic Stroke Insurance	✓	✓	✓
Garage of Choice	✗	✓	✓
Non-depreciation for parts replacement	✗	✓	✓
Partial theft	✗	✗	✓

## 3 Steps – What to do when accident occurs



Contact our 24/7  
Hotline for instructions



Take your car to the  
nearest standard garage



Get back your car  
after repairing



Toll free 24/7

**1800 599 998**

# Liberty Mutual Insurance Group

# 78

**Fortune Ranking**  
based on 2021 revenue

# 6

**Largest Property and  
Casualty insurer globally**  
2020 gross written premium

45.000 +

**Estimated employees  
worldwide**

29

**Countries and economies  
around the world**

A

**Financial Ratings**  
A.M. Best Co. - 'A' (Excellent)  
Moody's - 'A2' (Good)  
Standard & Poor's - 'A' (Strong)

## Liberty Vietnam

Liberty Insurance Vietnam (LIV), a leading non-life insurance company, was one of the first insurers to come to Vietnam in 2003. In Vietnam, Liberty Insurance positions with a unique proposition in the non-life insurance market with advanced technology, an easy and safe online insurance purchasing platform, and a fast and efficient claim process.

Every Liberty's insurance product has been developed from thorough studies and diligently designed for the Vietnamese people. Liberty Insurance is highly recognised for our service quality. It is the first choice for customers to seek practical insurance solutions to protect against unexpected risks and the joy of life.

Liberty Insurance is honoured to be awarded the "Top 10 Most Reputable Non-Life Insurance Companies in Vietnam" accolade in 2018, 2019, and 2020.

Liberty won three Financial Service Awards in two consecutive years (2021 – 2022). Hosted annually by IDG International Data Group in the Vietnam Financial Services Forum framework, the awards aim to identify and honour financial and insurance services providers with outstanding performance and contributions to the finance and insurance industry development.

- Non-life Insurance Company with the Highest Customers' Satisfaction on Digital Experience (2021)
- Non-life Insurance Company with Outstanding Products and Services Innovation - with the product: Liberty Car Insurance Comprehensive Package - Liberty AutoCare (2021)
- Non-life Insurance Company with Outstanding Innovative Products and Services (2022)

## Liberty nationwide network

### Head Office

18th floor, Vincom Office Building  
45A Ly Tu Trong, District 1, Ho Chi Minh City, Vietnam  
Tel: (84-28) 38 125 125  
Fax: (84-28) 38 125 018

### Hanoi Branch

10<sup>th</sup> East Tower, Hanoi Lotte Center Building,  
54 Lieu Giai Street, Ba Dinh District, Hanoi  
Tel: (84-24) 37 557 111  
Fax: (84-24) 37 557 066

### Branches and transaction offices

#### Hai Phong Branch Office

3<sup>rd</sup> Floor, Seabank Tower, No. 17, Block 7B,  
Le Hong Phong Street, Ngo Quyen District, Hai Phong  
Tel: (84-225) 3 999 366 225  
Fax: (84-225) 3 999 368 225

#### Thai Nguyen Transaction Office

3<sup>rd</sup> Floor, Dong A Plaza Tower  
668 Phan Dinh Phung Street, Thai Nguyen  
Tel: (84-28) 38 125 125

#### Nghe An Transaction Office

3<sup>rd</sup> Floor, Nha Viet Tower  
No.8 Le Nin Street, Vinh, Nghe An  
Tel: (84-28) 38 125 125

#### Da Nang Transaction Office

2<sup>nd</sup> Floor, SAVICO Building  
66 Vo Van Tan, Thanh Khe District, Da Nang  
Tel: (84-236) 3 749 999; (84-236) 3 749 998;  
(84-236) 3 749 997  
Fax: (84-236) 3 749 996

#### Can Tho Transaction Office


C36, No. 1 Street, Hung Phu New Urban Area  
Cai Rang District, Can Tho  
Tel: (84-28) 38 125 125

#### Bien Hoa Transaction Office

101 Vu Hong Pho, Block No.2, Binh Da Ward  
Bien Hoa City, Dong Nai  
Tel: (84-28) 38 125 125

## Customer service 24/7 (Toll free)

1900 599 998 - Toll free 24/7 

Hotline@libertyinsurance.com.vn 

www.libertyinsurance.com.vn 